# Day 1: The Important stuff. (Required Memorization)

### 1. FOI Task E: Instructor Responsibilities & Professionalism

**Objective:** To determine that the applicant exhibits instructional knowledge of instructor responsibilities and professionalism by describing:

- A. Aviation instructor responsibilities:
  - a. Helping students learn.
  - b. Providing adequate instruction.
  - c. Standards of performance.
  - d. Minimizing student frustrations.
- B. Flight instructor responsibilities:
  - a. Physiological obstacles for flight students.
  - b. Ensuring student ability.
- C. Professionalism.
- D. Evaluation of student ability.
- E. Aviation instructors and exams.
- F. Professional development.

Where is this found?

### Aviation Instructor's Handbook (FAA-H-8083-9)

Chapter 8: Aviation Instructor Responsibilities and Professionalism

### **Responsibilities of All Aviation Instructors**

- Helping learners learn
- Providing adequate instruction
- Demanding appropriate standards of performance
- **Emphasizing the positive**
- Ensuring aviation safety

Figure 8-1. There are five main responsibilities of aviation instructors.



Figure 8-2. Acceptable standards in all subject matter areas, procedures, and maneuvers are included in the appropriate Airman Certification Standards (ACS)/Practical Test Standards (PTS).



Figure 8-3. Learners learn more when instruction is presented in a positive and professional manner.

### **Minimizing Learner Frustration**

- Motivate learners
- Keep learners informed
- Approach learners as individuals
- Sive credit when due
- Criticize constructively
- Be consistent
- Admit errors

Figure 8-4. These are practical ways to minimize learner frustration.

### Additional Responsibilities of Flight Instructors

- Evaluation of learner piloting ability
- Pilot supervision
- Practical test recommendations
- Flight instructor endorsements
- Additional training and endorsements
- Pilot proficiency
- See and avoid responsibility
- Learner's pre-solo flight thought process

Figure 8-5. The flight instructor has many additional responsibilities.

Teaching Tips from Veteran Flight Instructors
1 Use a video device to rehearse preflight briefings until delivery is polished.
Find a mentor to provide a second opinion on how well a learner is performing during critical phases of flight training (such as first solo) for the first few pilot trainings.
3 Encourage a high standard of performance.
4 Just because it's legal, doesn't make it safe. Maintain a high level of supervision of pilot training operations.
5 Develop a safety-culture environment.
6 Assign organized, specific, appropriate homework after each flight session.
7 Use all available tools to supplement teaching and assignments: online sources, seminars, flight simulators, etc.
8 Know the background, credentials, security issues, medications, etc., of the learner before climbing into the cockpit with him or her.
9 Thoroughly and carefully document all training events as though the National Transportation Safety Board (NTSB) were going to read them.
10 Postflight debriefing after an FAA checkride is an excellent opportunity for additional learning.
11 Encourage each learner to establish personal minimums.
12 Include a review of NTSB accident reports during advanced instructional activity.

### Instructor Do's

- Reprofessional at all times.
- Re sincere.
- Present a professional appearance and personal habits.
- 🔇 Maintain a calm demeanor.
- Practice safety and accident prevention at all times.
- Avoid profanity.
- Define common terms.
- Continue professional development.
- Ninimize learner frustration.
- Notivate the learner.
- Keep the learner informed.
- Approach each learner as an individual.
- Sive credit when due.
- Criticize constructively.
- Be consistent.
- Admit errors.

### Instructor Don'ts

- Ridicule the learner's performance.
- Use profanity.
- Nodel irresponsible flight behaviors.
- Say one thing but do another.
- Forget personal hygiene.
- S Disrespect the learner.
- Demand unreasonable progress.
- Forget the learner is new to aviation jargon.
- Set the learner up for failure.
- Correct errors without an explanation of what went wrong.

Figure 8-7. Guidelines for an aviation instructor.



Figure 8-8. The aviation instructor should always present a professional appearance.



Figure 8-9. Aviation instructors can improve their knowledge by becoming familiar with information on the internet.

# Day 2: The Important stuff. (Required Memorization)

## Task G: Risk Management

References: FAA-H-8083-9

Objectives: The student should develop instructional knowledge of the elements related to managing and mitigating risk.

Elements:

- 1. Principles of Risk Management
- 2. Risk Management Process
- 3. Level of Risk
- 4. Assessing Risk
- 5. Mitigating Risk
- 6. IMSAFE Checklist
- 7. PAVE Checklist
- 8. 5P Checklist

## <u>What</u>

Risk management is a decision-making process designed to perceive hazards systematically, assess the degree of risk associated with a hazard, and determine the best course of action.

## <u>Why</u>

Flying is inherently dangerous, but there is no need for it to be unnecessarily dangerous. This lesson will describe ways to recognize and mitigate the risk involved with flying.

Types of Risk		
Total Risk	The sum of identified and unidentified risks.	
Identified Risk	Risk which has been determined through various analysis techniques. The first task of system safety is to identify, within practical limitations, all possible risks.	
Unidentified Risk	Risk not yet identified. Some unidentified risks are subsequently identified when a mishap occurs. Some risk is never known.	
Unacceptable Risk	Risk which cannot be tolerated by the managing activity. It is a subset of identified risk that must be eliminated or controlled.	
Acceptable Risk	Acceptable risk is the part of identified risk that is allowed to persist without further engineering or management action. Making this decision is a difficult yet necessary responsibility of the managing activity. This decision is made with full knowledge that it is the user who is exposed to this risk.	
Residual Risk	Residual risk is the risk left over after system safety efforts have been fully employed. It is not necessarily the same as acceptable risk. Residual risk is the sum of acceptable risk and unidentified risk. This is the total risk passed on to the user.	

### How:

### **Principles of Risk Management**

- 1. Accept no Unnecessary Risk
  - a. Accept necessary risk
    - i. Flying is impossible without risk, do not make a situation more dangerous than necessary
- 2. Make Risk Decisions at the Appropriate Level
  - a. In single pilot situations, the pilot makes decisions
  - b. In other situations it may be beneficial to "go up the ladder" for decisions
    - i. i.e. Talk to the chief pilot or CFI about a potentially risky situation
  - c. Accept Risk When Benefits Outweigh the Costs
    - i. Analyse costs and benefits, make an informed decision
- 3. Integrate Risk Management into Planning at All Levels
  - a. Safety requires risk management planning in all stages of flight
    - i. Plan early and throughout to avoid unnecessary, amplified risk

### **Risk Management Process**

- 1. Step 1: Identify the Hazard
  - a. A hazard is any condition that can cause degradation, injury, illness, death, damage to or loss of equipment/property.
- 2. Step 2: Assess the Risk
  - a. Determine the level of risk associated with the identified hazards
- 3. Step 3: Analyze Risk Control Measures
  - a. Look into ways to reduce, mitigate, or eliminate the risk
  - b. All risks have 2 components: Probability of occurrence & Severity of the hazard
    - i. Try to reduce/eliminate at least one component
  - c. Use Cost/Benefit analysis to decide if it is worth it
- 4. Step 4: Make Control Decisions
  - a. Choose the best controls based on steps 1 & 2
- 5. Step 5: Implement Risk Controls
  - a. Make a plan to apply #4 (time, materials, personnel, etc)
- 6. Step 6: Supervise and Review

## Identify Risk: PAVE and IMSAFE Checklists

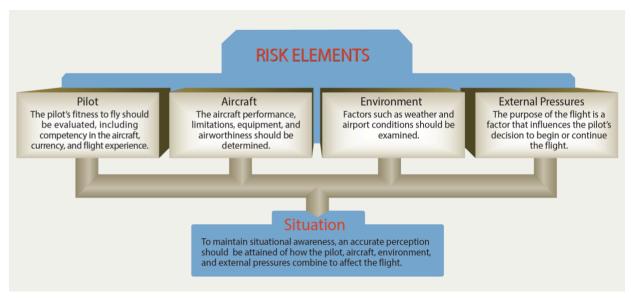


Figure 1-2. One of the most important decisions that the pilot in command makes is the go/no-go decision. Evaluating each of these risk elements can help the pilot decide whether a flight should be conducted or continued.



Figure 1-3. Prior to flight, pilots may use a checklist to assess their fitness, just as they evaluate the aircraft's airworthiness.

## Assessing Risk: Use Risk Assessment Matrix

### Level of Risk

- 1. The level of risk posed by a given hazard is measured in terms of:
  - a. Severity (extent of possible loss)
  - b. Probability (likelihood that a hazard will cause a loss)

### **Assessing Risk**

- Pilots must differentiate in advance between a low-risk flight and a highrisk flight
- Establish a review process and develop strategies to minimize risk on the high and low risk flights
- Risk Matrix is a helpful risk assessment model
  - a. Assesses the likelihood of an event occurring and the consequences of that event
    - i. Likelihood (probability of occurrence): Probable, Occasional, Remote, Improbable
      - 1. Likelihood of a pilot flying MVFR to encounter IFR conditions
    - ii. Severity: Catastrophic, Critical, Marginal, Negligible
      - 1. If pilot is not IFR rated how severe could the consequences be
  - b. High Probability/Severity is bad and vice versa:

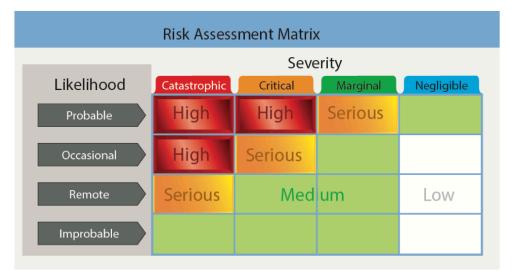


Figure 1-4. This risk matrix can be used for almost any operation by assigning likelihood and severity. In the case presented, the pilot assigned the likelihood of occasional and the severity as catastrophic falls in the high-risk area.

## **Mitigating Risk**

- 1. After determining the level of risk, the pilot needs to reduce the risk
  - a. Analyze options that can reduce unnecessary risk
    - i. Cancel/delay flight, bring CFI or more experienced pilot, etc

- 2. Flight Risk Assessment Tools
  - a. Because every flight has some level of risk, it is critical that pilots can differentiate, in advance, between a low risk flight and a high- risk flight, establish a review process, and develop risk mitigation strategies. A Flight Risk Analysis Tool (FRAT) enables proactive hazard identification, is easy to use, and can visually depict risk. It is a tool many pilots use to make better go/no-go decisions.
  - b. Why Should I Use a FRAT?
  - c. "In the thick" is no time to try to mitigate a potentially hazardous outcome. When preparing for a flight or maintenance task, pilots and maintenance technicians may set aside time to stop and think about the hazards involved.
  - d. Just thinking about this task may not consider the actual risk exposure. We may allow our personal desires to manipulate our risk assessment in order to meet personal goals. A formal process using pen and paper gives a perspective on the entire risk picture and is a good way to make a thorough analysis.

## See Handout for FRAT Safety Briefing

## **Three-P Model for Pilots**

As we have just learned with the Identify, Assess, & Mitigate model, risk management is a decision-making process designed to identify or perceive hazards systematically, assess the degree of risk associated with a hazard, and determine the best course of action to mitigate the risk. For example, the Perceive, Process, Perform (3P) model for aeronautical decision-making (ADM) offers a simple, practical, and structured way for pilots to manage risk. [Figure 1-5]



Figure 1-5. 3P Model (Perceive, Process, and Perform).

To use the 3P model, the pilot:

- Perceives the given set of circumstances for a flight.
- Processes by evaluating the impact of those circumstances on flight safety. Performs by implementing the best course of action.



Figure 1-6. Fatigue is a threat to aviation safety because it impairs alertness and performance.

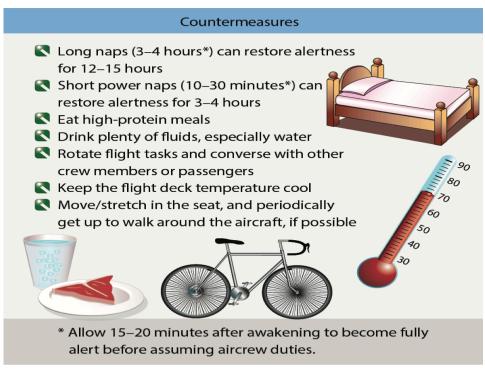


Figure 1-7. Countermeasures for coping with fatigue.

## SRM: Single Pilot Resource Management

SRM is all about helping pilots learn how to gather information, analyze it, and make decisions. Although the flight is coordinated by a single person and not an onboard flightcrew, the use of available resources such as air traffic control (ATC) and Flight Service replicates the principles of CRM.

	Operational Pitfalls
eer Pressure oor decision-making	may be based upon an emotional response to peers, rather than evaluating a situation objectively.
1ind Set	
pilot displays mind s	et through an inability to recognize and cope with changes in a given situation.
Get-There-Itis 'his disposition impair Iternative course of a	s pilot judgment through a fixation on the original goal or destination, combined with a disregard for any ction.
Duck-Under Syndrome	
	d to make it into an airport by descending below minimums during an approach. There may be a belief that in of error in every approach procedure, or a pilot may want to admit that the landing cannot be completed n must be initiated.
cud Running	
his occurs when a pilo	ot tries to maintain visual contact with the terrain at low altitudes while instrument conditions exist.
patial disorientation of	nt Rules (VFR) into Instrument Conditions or collision with ground/obstacles may occur when a pilot continues VFR into instrument conditions. This can us if the pilot is not instrument rated or current.
Setting Behind the Air	craft
	ed by allowing events or the situation to control pilot actions. A constant state of surprise at what happens when the pilot is getting behind the aircraft.
oss of Positional or Sit	uational Awareness
	n a pilot gets behind the aircraft, a loss of positional or situational awareness may result. The pilot may not graphical location or may be unable to recognize deteriorating circumstances.
Operating Without Add	equate Fuel Reserves
pplicable regulations	reserve requirements is generally the result of overconfidence, lack of flight planning, or disregarding
Descent Below the Mir	nimum En Route Altitude
he duck-under syndro	ome, as mentioned above, can also occur during the en route portion of an IFR flight.
lying Outside the Env	
	formance capability of a particular aircraft may cause a mistaken belief that it can meet the demands rerestimated flying skills.
leglect of Flight Plann	ing, Preflight Inspections, and Checklists
pilot may rely on sho	rt- and long-term memory, regular flying skills, and familiar routes instead of established procedures and

Figure 1-8. All experienced pilots have fallen prey to, or have been tempted by, one or more of these tendencies in their flying careers.

## SRM and the 5P Checklist

The 5 Ps are used to evaluate the pilot's current situation at key decision points during the flight, or when an emergency arises. These decision points include preflight, pretakeoff, hourly or at the midpoint of the flight, predescent, and just prior to the final approach fix or for visual flight rules (VFR) operations, just prior to entering the traffic pattern.

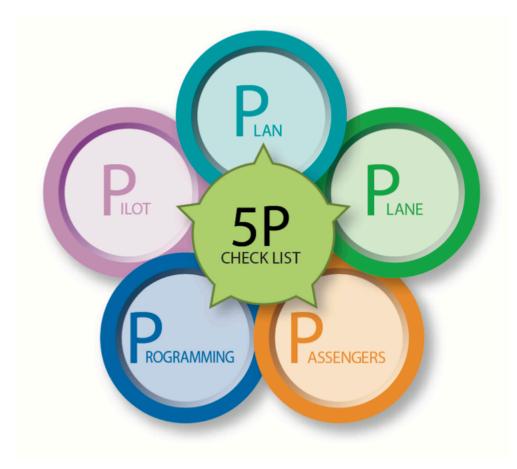


Figure 1-9. The 5P checklist.

## **ADM: Aeronautical Decision Making**

Aviation training and flight operations are now seen as a system rather than individual concepts. The goal of system safety is for pilots to utilize all four concepts (ADM, risk management, situational awareness, and SRM) so that risk can be reduced to the lowest possible level.

#### Definitions

#### Aeronautical Decision-Making (ADM)

is a systematic approach to the mental process used by pilots to consistently determine the best course of action in response to a given set of circumstances.

#### Attitude

is a personal motivational predisposition to respond to persons, situations, or events in a given manner that can, nevertheless, be changed or modified through training as sort of a mental shortcut to decision-making.

#### Attitude Management

is the ability to recognize hazardous attitudes in oneself and the willingness to modify them as necessary through the application of an appropriate antidote thought.

#### Crew Resource Management (CRM)

is the application of team management concepts in the flight deck environment. It was initially known as cockpit resource management, but as CRM programs evolved to include cabin crews, maintenance personnel, and others, the phrase crew resource management was adopted. This includes single pilots, as in most general aviation aircraft. Pilots of small aircraft, as well as crews of larger aircraft, must make effective use of all available resources: human resources, hardware, and information. A current definition includes all groups routinely working with the cockpit crew who are involved in decisions required to operate a flight safely. These groups include, but are not limited to: pilots, dispatchers, cabin crewmembers, maintenance personnel, and air traffic controllers. CRM is one way of addressing the challenge of optimizing the human/machine interface and accompanying interpersonal activities.

#### Headwork

is required to accomplish a conscious, rational thought process when making decisions. Good decision-making involves risk identification and assessment, information processing, and problem solving.

#### Judgment

is the mental process of recognizing and analyzing all pertinent information in a particular situation, a rational evaluation of alternative actions in response to it, and a timely decision on which action to take.

#### Personality

is the embodiment of personal traits and characteristics of an individual that are set at a very early age and extremely resistant to change.

#### Poor Judgment Chain

is a series of mistakes that may lead to an accident or incident. Two basic principles generally associated with the creation of a poor judgment chain are: (1) One bad decision often leads to another; and (2) as a string of bad decisions grows, it reduces the number of subsequent alternatives for continued safe flight. ADM is intended to break the poor judgment chain before it can cause an accident or incident.

#### **Risk Elements in ADM**

take into consideration the four fundamental risk elements: the pilot, the aircraft, the environment, and the type of operation that comprise any given aviation situation.

#### Risk Management

is the part of the decision-making process which relies on situational awareness, problem recognition, and good judgment to reduce risks associated with each flight.

#### Situational Awareness

is the accurate perception and understanding of all the factors and conditions within the four fundamental risk elements that affect safety before, during, and after the flight.

#### Skills and Procedures

are the procedural, psychomotor, and perceptual skills used to control a specific aircraft or its systems. They are the airmanship abilities that are gained through conventional training, are perfected, and become almost automatic through experience.

#### Stress Management

is the personal analysis of the kinds of stress experienced while flying, the application of appropriate stress assessment tools, and other coping mechanisms.

Figure 1-10. Terms used in AC 60-22 to explain concepts used in ADM training.

## Hazardous Attitudes

Flight instructors should be able to spot hazardous attitudes in a learner because recognition of hazardous thoughts is the first step toward neutralizing them. Flight instructors should keep in mind that being fit to fly depends on more than just a pilot's physical condition and recency of experience. Hazardous attitudes contribute to poor pilot judgment and affect the quality of decisions.

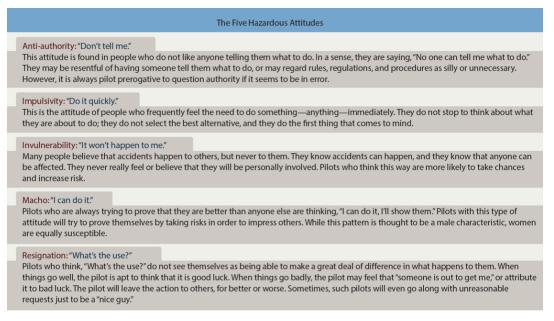


Figure 1-11. Pilots should examine their decisions carefully to ensure that their choices have not been influenced by a hazardous attitude

Hazardous Attitude	Antidotes
Macho Steve often brags to his friends about his skills as a pilot and how close to the ground he flies. During a local pleasure flight in his single-engine airplane, he decides to buzz some friends barbecuing at a nearby park.	Taking chances is foolish.
Anti-authority Although he knows that flying so low to the ground is prohibited by the regulations, he feels that the regulations are too restrictive in some circumstances.	Follow the rules. They are usually right.
Invulnerability Steve is not worried about an accident since he has flown this low many times before and he has not had any problems.	It could happen to me.
Impulsivity As he is buzzing the park, the airplane does not climb as well as Steve had anticipated and, without thinking, he pulls back hard on the yoke. The airspeed drops and the airplane is close to stalling as the wing brushes a power line.	Not so fast. Think first.
Resignation Although Steve manages to recover, the wing sustains minor damage. Steve thinks to himself, "It doesn't really matter how much effort I put in—the end result is the same whether I really try or not."	l'm not helpless. I can make a difference.

Figure 1-12. Learners in training can be asked to identify hazardous attitudes and the corresponding antidotes when presented with flight scenarios.

### **Stress Management**

Performance generally increases with the onset of stress, peaks, and then begins to fall off rapidly as stress levels exceed a person's ability to cope. The ability to make effective decisions during flight can be impaired by stress. Factors, referred to as stressors, can increase a pilot's risk of error in the flight deck. [Figure 1-13]

### Stressors

### **Physical Stress**

Conditions associated with the environment, such as temperature and humidity extremes, noise, vibration, and lack of oxygen.

### **Physiological Stress**

Physical conditions, such as fatigue, lack of physical fitness, sleep loss, missed meals (leading to low blood sugar levels), and illness.

### **Psychological Stress**

Social or emotional factors, such as a death in the family, a divorce, a sick child, or a demotion at work. This type of stress may also be related to mental workload, such as analyzing a problem, navigating an aircraft, or making decisions.

Figure 1-13. Three types of stressors that can affect pilot performance.

During a lesson, workload can be gradually increased as the instructor monitors the learner's management of tasks. The instructor should ensure that the learner has the ability to recognize a work overload situation. When becoming overloaded, the learner should stop, think, slow down, and prioritize. It is important that the learner understand options that may be available to decrease workload. For example, locating an item on a chart or setting a radio frequency may be delegated to another pilot or passenger, an autopilot (if available) may be used, or ATC may be enlisted to provide assistance.

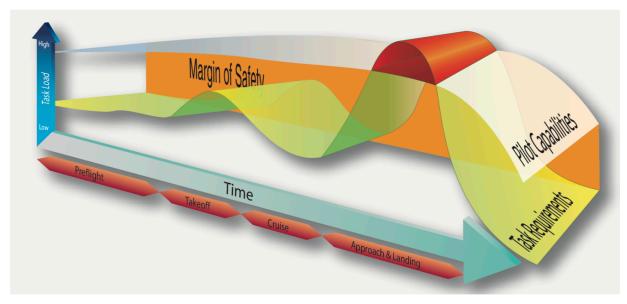


Figure 1-14. Accidents often occur when flying task requirements exceed pilot capabilities. The difference between these two factors is called the margin of safety. Note that in this idealized example, the margin of safety is minimal during the approach and landing. At this point, an emergency or distraction could overtax pilot capabilities, causing an accident.

### **Scenario Based Training**

The flight instructor is an integral part of the systems approach to training and is crucial to the implementation of an SBT program, which underlies the teaching of ADM. Remember, for SBT instruction to be effective, it is vital the flight instructor and learner establish the following information:

- Scenario destination(s)
- Desired learning outcome(s)
- Desired level of learner performance Possible inflight scenario changes

It is also important for the flight instructor to remember that a good scenario:

- Is not a test.
- Will not have a single correct answer.
- Does not offer an obvious answer.
- Engages all three learning domains.
- Is interactive.
- Should not promote errors.

• Should promote situational awareness and opportunities for decision-making. • Requires time-pressured decisions.

The flight instructor should make the situation as realistic as possible. This means the learner knows where he or she is going and what transpires on the flight. While the actual flight may deviate from the original plan, it allows the learner to be placed in a realistic scenario. The learner should plan the flight to include:

- Route
- Destination(s)
- Weather
- NOTAMS
- Possible emergency procedures